

**Brochure**Project and Portfolio Management

# **Deliver Consistent Business Outcomes**

**Micro Focus Project and Portfolio Management** 



## Deliver Consistent Business Outcomes

Micro Focus® Project and Portfolio Management (PPM) provides critical information in real time to help you make the right investment decisions. It standardizes, manages, and captures the execution of project and operational activities as well as resources.

## **Can You Meet Your Management Challenges?**

Today's project management organization (PMO) struggles with time, cost, and resource management challenges, particularly visibility and data consolidation within the enterprise portfolio. Given these daily challenges, it is difficult for executives to see which projects and operational activities they should be working on to find out how much is left in their budget, to what capacity are resources being utilized, and how to align activities with business demands.

## **Micro Focus Project and Portfolio Management**

PPM software helps you overcome these project management challenges. It provides your PMO and executives with visibility into strategic and operational demand, as well as the ongoing projects across your organization. The Micro Focus Application Portfolio Management (APM) module feeds detailed application assessment data into this process while project and program management capabilities provide real-time visibility into the project lifecycle at the portfolio, program, resource, financial, and project level. In the end, you get the flexibility and transparency needed for challenging economic conditions.

PPM Offers top-down planning capabilities that are supported with detailed project plans, resulting in better business outcomes:

- Provides an open data model and tables for using any business intelligence tool for analysis and strategic reporting
- Provides financial management capabilities for IT operations and strategic projects for rapidly adapting budgets and resources as business objectives change
- Provides simplified PPM tools to assess all current applications, helping you determine which applications are of most value to you and helps eliminate application redundancy

- Supports application lifecycle management by helping organizations combine detailed project plans with requirements management, quality, and performance testing efforts
- Enhances visibility, maintains compliance, and reduces costs through the cloud for prioritized investments and consolidated project reporting across traditional and agile projects
- Is available using standard systems or with mobile-based functionality

#### **PPM Components**

**Micro Focus Portfolio Management:** This module enables you to govern your portfolio of projects, applications, and opportunities in real time with effective collaborative portfolio management processes. Complete lifecycle forecasting capabilities give you the information to make effective portfolio decisions, from proposal initiation, justification, and review to project initiation, execution, and deployment. Portfolio Optimization capabilities help you to determine an excellent mix of proposed projects, active projects, and maintained assets. Different scenarios can be determined automatically based on user-defined criteria.

**Micro Focus Application Portfolio Management:** This component enables you to assess and prioritize the entire application portfolio for rationalization and modernization opportunities. These opportunities are based on both business goals and IT technology decisions that provide ongoing support through business events such as mergers and acquisitions, divestment, and IT sourcing strategy changes. Micro Focus APM is not just about helping optimize application roadmaps it is also about synchronizing IT priorities with business priorities. As a result, APM should be viewed as an extension of the strategic planning of the IT organization, especially given that these applications automate core business operations.

**Micro Focus Program Management:** This module enables you to manage your programs collaboratively—from concept to completion—with auditable governance processes. Program Management also provides automated processes for managing scope, risk, quality, issues, and schedules. With Program Management, you no longer need multiple tools and paper manuals to manage program initiation and budget processes, approval, scope changes, risk, issue resolution, resources, or status.

**Micro Focus Project Management:** This module helps you meet the challenges of managing projects in large, geographically dispersed enterprise environments. It integrates project management and process controls to reduce the number of schedule overruns, thereby reducing project risks and costs.

**Micro Focus Financial Management:** This module provides a single, real-time view into all financial attributes related to the programs, projects, and the overall corporate project portfolio. Program and project managers gain the flexibility needed to adjust forecasts rapidly as business objectives change. Cash flow analysis capabilities increase the accuracy of IT investment decisions. Multiple languages are supported, and it's perfect for global organizations. Financial Management offers SOP 98-1 support, which uses a built-in capitalization method to reduce capitalization errors and uses out-of-the-box portlets to bring needed visibility and control.

**Micro Focus Resource Management:** This module provides comprehensive resource analysis, which includes both strategic and operational activities at any stage in the work lifecycle. This holistic approach enables a complete understanding of where internal or contracted resources are committed. In turn, your managers can quickly respond to changes with a clear understanding of the effects on resource capacity and work prioritization.

**Micro Focus Time Management:** The Time Management module helps you focus on value-added activities by streamlining time collection and improving efficiency in resource allocation across the wide range of work performed by employees. This provides the capabilities your organization needs to understand how much time is spent on strategic investments vs. operational activities. This helps improve resource allocation and load balancing along with overall productivity and execution.

**Micro Focus Demand Management:** The Demand Management module captures all project and non-project requests so you may know what the organization is asking for and have the information needed to prioritize valuable resources. Stakeholders have a comprehensive picture of past, present, and future demand so requests can be prioritized, assigned, viewed, and spread across multiple dimensions to identify trends.

### Micro Focus Project and Portfolio Management Dashboard:

This PPM Dashboard provides role-based, exception-oriented visibility into business trends, status, and deliverables to help you execute decisions quickly. It supports information sharing with other applications or corporate portals according to the Java Portlet specification—Java Specific Request (JSR 168)—and Web Services for Remote Portlets (WSRP) specification.

## Micro Focus Project and Portfolio Management Foundation:

This platform runs PPM. It includes an advanced workflow engine and configuration capabilities. Additionally, PPM Foundation incorporates enterprise-class data security features.

**Micro Focus PPM Mobile Access:** Bookmark the URL for mobile phone access and the ability to make decisions on Demand Management requests and submit or approve time sheets is at your fingertips. This allows busy executives to stay connected any time and at any place.

www.microfocus.com

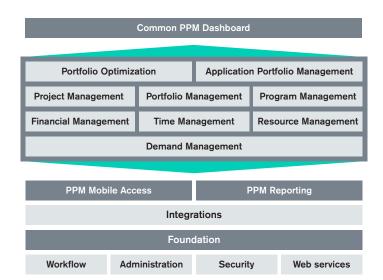


Figure 1. Project and Portfolio Management

## **Why Micro Focus?**

**Visibility into demand:** Today's executives struggle with business alignment, time, cost, and resource management challenges. PPM allows you to step back and observe a macro view of your operations, while at the same time providing PPM tools and services to help you analyze the day-to-day health of your business unit.

**Flexible business process automation:** PPM is built on top of a powerful workflow process engine that can rapidly digitize and automate PPM processes. These capabilities enable us to provide the project management organization with the flexibility and control necessary to align services with business goals.

**Reporting to support all stakeholders:** Unlike other project management approaches that only offer time reporting systems and project scheduling tools, PPM offers top-down planning capabilities. Decision making for day-to-day users and key stakeholders is improved by adhoc query capabilities and the aggregate information is reported from multiple data sources.

**Application Lifecycle Management:** PPM supports the Application Lifecycle Management solution first, by helping with the requirements management and investment planning process, which allows you to leverage resources in the most effective activities. Secondly, it provides real-time visibility into the health status and value of any application within the portfolio. Automated application lifecycle process controls, including support for industry standards and methodologies, help to improve application quality while lowering costs.

**Delivering rapid value:** We can help you achieve a rapid return on your PPM investment through best practices consulting, packaged deployment, upgrade, and education solutions delivered onsite or through Micro Focus software as a service (SaaS) solution for PPM. Both approaches offer a service delivery model with consolidated project reporting for burn-down charts by user stories or sprints that can help you to achieve a successful adoption to deliver measurable results for traditional and agile projects.

## **Choose the Delivery Option that Works for You**

You can access the same complete toolset and full functionality of PPM either as an in-house solution or as a SaaS managed solution. If you are implementing PPM for the first time, you can begin using your PPM on SaaS solution in a matter of weeks, allowing your IT team to focus on business outcomes rather than on running a software. If you are already running the in-house PPM and choose at any point to move from onpremise to SaaS, SaaS Solutions provide a cost-effective and painless process to assist with the move.

#### Micro Focus PPM on SaaS

SaaS has become a fundamental and proven approach to delivering IT and business application solutions that help organizations innovate digitally and deliver an outstanding customer and user experience. According to Forbes.com, global SaaS software revenues are forecasted to reach \$106 billion in 2016, increasing 21 percent over projected 2015 spending levels.<sup>1</sup>

Whether it is private or public cloud implementation, SaaS is proven to deliver rapid returns and optimize resources so that you and your teams can focus on the innovation to drive your business outcomes through the efficacy of the SaaS approach.

<sup>1</sup> Roundup of cloud computing forecasts and market estimates, Forbes, January 2015

The fundamental value of SaaS is in its delivery as an easy-to-use service. This requires experience and an attention to detail beyond the means of most IT vendors. Enterprises cannot afford to risk their critical IT infrastructures to a SaaS approach that will not scale.

The popularity of SaaS in end-user application categories such as customer relationship management has seen a flurry of innovation. In IT management too, startups have emerged while some established players have rebadged their original non-SaaS offerings to meet IT departments' growing interest in SaaS.

For SaaS to deliver promised benefits and meet enterprise-class service-level agreements (SLAs), vendors need robust servers and networks, along with business-critical software. They will also need highly available data centers that are secure for use in the cloud. For Micro Focus SaaS Solutions, this means an annual ISO 27001 Certification (issued by IQNet, the world's largest network of leading certification bodies) of our data facilities by the Standards Institution of Israel (SII). The certification includes organization, processing facilities, customer data and privacy, technology and services, marketing, financial, and human resources data.

Only Micro Focus—with a SaaS portfolio based on more than a decade of experience working with and delivering for world's leading brands—can credibly offer enterprise-class levels of availability and security.

At the "Premium" offering level, SaaS Solutions provides a Customer Success Manager (CSM) to help you accelerate usage and drive adoption to help maximize the full value of PPM. Micro Focus SaaS CSM are IT Infrastructure Library (ITIL)-certified and ready to mentor your IT department on the most current project management best practices. The managers not only see that you get the support you need throughout the term of your service but also drive adoption and continual process improvement.

The SaaS CSM is supported by the SaaS advanced consultancy services team, which provides PPM application expertise required throughout the term. Our team manages some of the world's largest PPM deployments.<sup>2</sup> It is integrated tightly with Micro Focus Software research and development teams to leverage their support. Our commitment to you throughout the term of the service is to set up, monitor, and facilitate

success. Our number one goal is to help you successfully adopt PPM through a low-cost SaaS model.

#### Powerful Benefits of PPM on SaaS

A solution to meet your business needs. It offers:

- Two or three configurable PPM environments: development, test (standard for Premium offering, optional for "Express"), and production
- Full support for core PPM modules, providing a complete solution
- Separately available support for preconfigured content such as Portfolio Optimization
- Integrations with bundled product document management software (optional)
- Integration with on-premise applications or other SaaS Solutions applications, as required

A service you can rely on, which delivers:

- Best practices to provide world-class business continuity
- 24x7 access to Micro Focus SaaS customer support
- Fully protected environment at the people, process, data, network, and physical level

An ongoing expertise to help guide your success, along with:

- Reviews of board sessions to discuss implementation approaches and provide best practice guidance
- ITIL-certified SaaS CSM who drives adoption and provides continuity
- SaaS advanced consultancy services team that provides PPM best practice application expertise
- Verification of IT-initiated changes, reducing risk to the environment

## **Service Offerings**

#### **PPM on SaaS**

SaaS Solutions provides cost-effective service offerings to meet your PPM needs. The two SaaS offerings available are Express and Premium.

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<sup>2</sup> Based on customer license information held by Micro Focus

## The offerings are as follows:

**Table 1.** PPM processes offered by SaaS

| Micro Focus PPM Processes      | Express   | Premium   |
|--------------------------------|-----------|-----------|
| Project Management             | $\sqrt{}$ | $\sqrt{}$ |
| Demand Management              | $\sqrt{}$ |           |
| Time Management                |           | V         |
| Financial Management           | $\sqrt{}$ |           |
| Resource Management            |           |           |
| Portfolio Management           | $\sqrt{}$ |           |
| Program Management             |           |           |
| Replicated reporting database  | 0         |           |
| Integrations support           | 0         | V         |
| Portfolio Optimization support | 0         | 0         |
| Document management support    | 0         | 0         |
| Operational reporting          | 0         | 0         |

 Table 2. SaaS service delivery components

| Micro Focus SaaS Service Delivery Components  | Express      | Premium      |
|---|--------------|--------------|
| Micro Focus SaaS infrastructure services      |              |              |
| 99.9% service availability                    | $\checkmark$ | $\sqrt{}$    |
| 24x7x365 customer support                     | √            |              |
| Service monitoring                            | $\sqrt{}$    |              |
| Scheduled maintenance and technical upgrades  | $\sqrt{}$    | $\sqrt{}$    |
| Data backup and retention                     | $\checkmark$ | $\sqrt{}$    |
| Micro Focus SaaS operational services         |              |              |
| Disaster recovery                             | $\sqrt{}$    | $\sqrt{}$    |
| Change and capacity management                | $\sqrt{}$    | V            |
| Performance management                        | $\sqrt{}$    | √            |
| Security and audit management                 | √            | √            |
| Customer notification system                  |              | √            |
| Micro Focus SaaS services delivery components |              |              |
| Customer Success Manager                      | 0            | $\checkmark$ |
| Kickoff (CSM)                                 | V            | √            |

 $<sup>\</sup>sqrt{\ }= \ \mbox{Included}$  O = Optional for a fee

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Table 3. SaaS operational services

| Micro Focus SaaS Operational Services            | Express      | Premium      |
|--|--------------|--------------|
| Onboarding enablement (CSM)                      | $\checkmark$ | $\checkmark$ |
| Checkpoint meetings (CSM)                        | 0            | $\sqrt{}$    |
| Ongoing mentoring (CSM)                          | 0            | √            |
| Micro Focus SaaS reporting                       | $\checkmark$ |              |
| Dashboards                                       | $\sqrt{}$    | $\checkmark$ |
| Integration capability                           | $\checkmark$ |              |
| LDAP integration                                 | $\sqrt{}$    | $\checkmark$ |
| Service support                                  |              |              |
| SaaS best practice document library              | $\sqrt{}$    | $\checkmark$ |
| Workbench  | V            |              |
| Configuration support                            | 0            | 0            |
| Single sign-on support                           | 0            | 0            |
| Web services support                             | 0            | $\checkmark$ |
| External integrations support                    | 0            | 0            |
| On-premise migration to Micro Focus SaaS support | N/A          | 0            |

 $<sup>\</sup>sqrt{}$  = Included

#### **Micro Focus PPM On-Premise**

If you decide on a traditional, in-house deployment, our Micro Focus Software Services team and partners are available to help you get the most from your investment. Our Software Services team provides a full set of consulting, education, and support offerings to enable success.

The PPM reference model provides packaged processes based on ITIL, PMP, Prince, CMMI, Six Sigma, and other best practices and methodologies plus many years of experience in project and portfolio management. Our best practices from multiple implementations of Project and Portfolio Management are included in our packaged deployment offerings to implement quickly.

#### **For More Information**

To join the enterprise conversation in your business community, visit: community.hpe.com/t5/project-and-portfolio-management/ct-p/sws-ppm.

Blogs and discussion forums on specific Micro Focus solutions give you the chance to explore issues in-depth. Read what our experts and your peers have to say, and contribute your own insights.



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O = Optional for a fee

