

DATA SHEET

CLEARPASS GUEST

A ClearPass Policy Manager Application

ClearPass Guest is a scalable, easy-to-use visitor management solution that delivers secure automated guest access workflows for visitors, contractors, partners, shoppers and fans on wireless and wired networks using any type of mobile device.

Self-registration and sponsor involved options ensure credentials and pre-authorized access privileges are enforced for short-term and long-term guests, without putting a heavy burden on IT, receptionists and staff.

Once registered, credentials can be delivered via SMS text, email, or printed badges. Accounts can be set to expire automatically after a specified number of hours or days.

Designed for organizations of all sizes, Aruba's ClearPass Guest solution offers the security and automation to support hundreds or thousands of guests, while also reducing the threats that come with unauthorized guest access and possible risks.



THE CLEARPASS ADVANTAGES

ClearPass Guest operates on the ClearPass Policy Manager platform, which offers a core set of authentication, authorization, accounting, profiling of devices, reporting and policy enforcement capabilities. This ensures that the platforms scalability, redundancy, management and reporting features can be leveraged for guest and any employee-based policy enforcement needs.

KEY FEATURES

- Self-registration highly customizable guest portal provides easy-to-use registration process that also deters unwanted users from requesting access
- Customizable branding logos, visual imagery and optional advertisements provide an opportunity to extend company messaging and promotional offers
- Automated credential delivery registration process can deliver SMS text, email or printed credentials depending on security requirements
- Mobile device awareness captive portal is automatically sized for smart phones, tablets and laptops
- Industry leading scalability enterprise and high capacity guest modes provide options for an type of organization
- Secure guest access industry's only login and traffic encryption option for public networks
- Social logins functionality that enables retailers and public venues to gather valuable demographics about guests that opt-in to guest Wi-Fi using Facebook, Twitter credentials
- Third-party integration customizable workflows using rest-based API's for delivering streamlined registration and payment system integration for hospitality and healthcare
- Hotspot management built-in support for commercial oriented guest Wi-Fi hotspots with support for credit card billing



Enterprise-grade security for guest networks

Aruba's EAP-PEAP-Public is the industry's only secure enterprise-grade encryption method for public guest access. Unique authentication method ensures that all guest connections and traffic are encrypted.

Role-based policy enforcement

Guest credentials and access privileges can be customized to enforce bandwidth limits, access to specific resources and length of connections. MAC caching can be also be used to ensure that guests are not repeatedly asked to enter login and passwords each time they re-connect to the guest network for a set period of time.

High-capacity guest support

An optional high-capacity guest (HCG) mode provides the scalability needed for any airport, conference center, or other large venue where guests normally visit for shorter periods than when visiting an enterprise. Capacity of the Policy Manager appliance is doubled in HCG mode.

ADVANCED GUEST FEATURES

Highly customizable guest portals

Customizable login pages provide the ability to display the latest corporate branding, messaging and promotional offers. The ability to display separate captive portals where multiple departments, stores or divisions exist is also supported. Data entry field customization allows for capturing additional information about guests, support for rotating background images and a variety of built-in remediation pages allow full portal customization for a variety of business uses.

Acceptance of Use acknowledgement is also supported.

Social logins

Built-in support for functionality that enables retailers and public venues to gather valuable demographics about guests that opt-in to guest Wi-Fi using Facebook, Twitter and other social media credentials.

Advertising services

Built-in advertisement module and support for external services enables marketing organizations to easily promote special offers, multimedia content and mobile applications each time a guest registers for credentials.

Third-party Integrations

Automate the generation of guest credentials by integrating ClearPass Guest with leading property management, patient management and other third-party systesm such as: Micros OPERA PMS, Protel PMS, Silverbyte Optima PMS, Agilysis Visual One PMS, and more.

ORDERING GUIDANCE

ClearPass Guest can be purchased through subscription licensing for 1, 3, or 5 year periods or via perpetual licenses. Optional enterprise licensing enables organizations to selectively choose ClearPass Guest, Onboard or OnGuard based on their immediate licensing needs

Ordering ClearPass Guest involves the following three steps:

- 1. Determine the number of unique visitor devices that will be supported on a daily basis.
- 2. Choose the appropriate ClearPass Policy Manager hardware or virtual appliance to accommodate the total number from above.
- A. In standard mode, you must have adequate Policy
 Manager capacity to support an accumulative number of
 devices over a 7 day period.
- B. In HCG mode, both Guest license and the Policy Manager's capacity are refreshed on a daily basis.
- 3. Additional Policy Manager appliances can be added to a cluster to support growth and redundancy requirements.

ORDERING INFORMATION	
Guest Perpetual Part Numbers	Description
LIC-CP-GM-100	Guest License for Aruba ClearPass Policy Manager – 100 endpoints
LIC-CP-GM-500	Guest License for Aruba ClearPass Policy Manager – 500 endpoints
LIC-CP-GM-1K	Guest License for Aruba ClearPass Policy Manager – 1,000 endpoints
LIC-CP-GM-2500	Guest License for Aruba ClearPass Policy Manager – 2,500 endpoints
LIC-CP-GM-5K	Guest License for Aruba ClearPass Policy Manager – 5,000 endpoints
LIC-CP-GM-10K	Guest License for Aruba ClearPass Policy Manager – 10,000 endpoints
LIC-CP-GM-25K	Guest License for Aruba ClearPass Policy Manager – 25,000 endpoints
LIC-CP-GM-50K	Guest License for Aruba ClearPass Policy Manager – 50,000 endpoints
LIC-CP-GM-100K	Guest License for Aruba ClearPass Policy Manager – 100,000 endpoints
Enterprise Perpetual Part Number	
LIC-CP-EN-xxx*	Enterprise license for ClearPass Policy Manager
Guest Subscription Part Numbers	
SUB1-CP-GM-xxx*	1 Year Guest Subscription for ClearPass Policy Manager (includes ArubaCare support)
SUB3-CP-GM-xxx*	3 Year Guest Subscription for ClearPass Policy Manager (includes ArubaCare support)
SUB5-CP-GM-xxx*	5 Year Guest Subscription for ClearPass Policy Manager (includes ArubaCare support)
Enterprise Subscription Part Numbers	
SUB1-CP-EN-xxx*	1 Year Enterprise Subscription for ClearPass Policy Manager (includes ArubaCare support)
SUB3-CP-EN-xxx*	3 Year Enterprise Subscription License for ClearPass Policy Manager (includes ArubaCare support)
SUB5-CP-EN-xxx*	5 Year Enterprise Subscription License for ClearPass Policy Manager (includes ArubaCare support)
Customization Service	
AMG-SKIN-PS	User portal customization service
Warranty	
Software	90 days**

^{*} Subscription and enterprise licenses can be purchased in 1-, 3- and 5-year increments for 100, 500, 1,000, 2,500, 5,000, 10,000, 25,000, 50,000, and 100,000 endpoints



^{**} Extended with support contract