



ENTRUST



DataControl HealthCheck Service

Service overview

Entrust DataControl HealthCheck Service is the best way to ensure your newly implemented or long-running KeyControl servers are optimized for trouble-free operation. The DataControl HealthCheck Service provides a Professional Services team member to assess the status and general functioning of your DataControl implementation. Your KeyControl servers are analyzed and configured to follow established best practices, and product alerting is fully configured for trouble-free operation. You receive a customized report, which includes recommendations for all issues found. This service is delivered remotely over one to four hours.

Delivery Approach

This service is delivered remotely, over one to four hours, depending on the size of the implementation and the nature of issues uncovered. Minor corrections will be made to your implementation. For larger issues, we provide specific remediation steps and a quote for implementing these steps. The HealthCheck service cost is credited towards this quote.

Scope

This service is limited to the evaluation of the configuration and functioning of a single KeyControl cluster. More KeyControl pairs requires the purchase of additional services. The service does not include evaluation of the health of individual policy agents, nor does it include resolution of issues that require support intervention. Our professional services staff will, however, open support tickets on your behalf.

BENEFITS

- Ensures DataControl is working efficiently and effectively
- Immediate feedback on the health of your DataControl implementation
- A fully customized report delivered with recommendations
- Specific remediation steps for any issues observed
- Cost of HealthCheck credited toward any Professional Services that result from a HealthCheck recommendation

DETAILS

- **SKU:** HT-PS-DCHC
- **Description:** DataControl HealthCheck
- **Delivery:** Remote

Learn more at
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