

產品名稱:

**FireEye EOD 資安專業服務包授權一年**

產品說明:

**1. 詢問分析師**

作為訂戶，您可以詢問 FireEye 專家您最具挑戰性的網絡安全問題。我們的團隊將通過評論和簡單分析做出回應基於 FireEye 的集體智慧和專業知識。

**2. 固定範圍服務**

您可以使用預付的按需專業知識單位來預訂和請求一系列網絡安全調查，準備情況，培訓，威脅評估，技術和情報專業知識與服務。

**3. 其他包含**

- FireEye 每日新聞分析
- 季度威脅簡報
- Mandiant 事件響應保持器（可用的可選 SLA）



## DATA SHEET

# Expertise On Demand

## The experts you need, when you need them



### HIGHLIGHTS

- Flexible packaging and consumption options — get the services you need, when you need them.
- Use “Ask An Analyst” to answer your most challenging or difficult cyber security questions.
- Exchange prepaid Units for industry-leading FireEye intelligence, training and consulting services.
- Request investigations into cyber threats and technology alerts as needed.
- Learn which threats are worth watching with Daily News Analysis and Quarterly Threat Briefings.
- Gain the assurance of a Mandiant Incident-Response Retainer (optional SLA available).

### Confront Cyber Security’s Biggest Challenge

There are an estimated 3.5 million unfilled cyber security positions forecasted by 2021, and research suggests it's only getting worse. Insufficient and underskilled staff increase team workload, leading to burnout, attrition and increased business risk. With security teams devoting so much time to acquiring cyber security expertise, critical activities such as strategic planning, threat hunting and skills training are often de-prioritized.

Rethink your approach to acquiring cyber security expertise. Instead of using budget to hire a single expert for one role, you could have ad hoc access to a diverse set of cyber security capabilities, skillsets and functions.

FireEye Expertise On Demand is an annual subscription that extends your security operations capabilities and capacity with flexible access to a wide range of industry-recognized FireEye security skills, experience and knowledge. This unique service can help reduce the business and management risks associated with hiring, training and retaining cyber security talent by providing the expertise you need, when you need it.

### What You Get with Expertise On Demand

#### Ask An Analyst

As a subscriber, you can ask FireEye experts your most challenging cyber security questions. Our team will respond with commentary and simple analysis based on the collective intelligence and expertise of FireEye.

#### Fixed-Scope Services

You can use prepaid Expertise On Demand Units to reserve and request an array of cyber security investigation, readiness, training, threat assessment, technology and intelligence expertise and services.

Investigations	Cyber Security Readiness	Cyber Security Training	Digital Threat Assessments	FireEye Deployment and Integration	FireEye Product Training	Finished and Custom Intelligence

#### Additional Inclusions

- FireEye Daily News Analysis
- Quarterly Threat Briefings
- Mandiant Incident-Response Retainer (optional SLA Available)

## How It Works

FireEye Expertise On Demand can be purchased alone or paired with another FireEye solution to accelerate your success with that solution. Expertise On Demand can also be paired effectively with non-FireEye technologies and services.

Based on your organization's specific needs and priorities, you can plan out your services to support a specific initiative, reserve services and investigations to secure against a future need, or both.

When planned (or needed), contact our experts via the Expertise On Demand Customer Portal (screenshot below), email or FireEye Helix chat functionality.

You can adjust your services as your security operation changes; subscribers can purchase additional services at any time.

**Ask an Analyst**  
Submit your request below and our team of experts will review. If your question can be answered quickly with no further follow-up you will get a direct response via email, otherwise the team will reach out to you to gather additional information. If your request requires the use of units we will require your approval before fulfilling the request.

**Training, Workshops & Consulting**  
Schedule training and workshops led by subject matter experts or request custom consulting.

**93 Units Available**  
Available units can be used to request Analyst help or other EOD services.

**Unit Transactions**

DATE REQUESTED	DATE COMPLETED	DELIVERY DATE	REQUEST ID	SERVICE NAME	CUSTOMER OWNER	FIREEYE OWNER	TRANSACTION TYPE	STATUS	QUANTITY
2019-04-10	2019-04-10		0095861	Technical Consulting Services	Krista Test	Krista Breaux	Service Request	Active	100
								Consumed	2

## TOP USE CASES

- **Investigation:** Gain deeper insight into threats and alerts, and better understand your options and risks.
- **Intelligence:** Keep pace with threat landscape and prioritize response, and expand awareness with intelligence reports, capability development and Digital Threat Assessments.
- **Incident response:** Gain the flexible assurance of having Mandiant on standby should a breach occur. Prepare and evolve your response strategy and readiness with tabletop exercises, red teaming and penetration testing.
- **Training:** Enhance your team's skills with practitioner-led product and cyber security training.
- **FireEye technology effectiveness:** Increase the effectiveness and efficiency of any FireEye security technology with product training and deployment services.

## Tackle Your Impending Staffing Challenges

FireEye is uniquely qualified to serve as your trusted partner to help you understand, prioritize and manage cyber security risk.

Our Expertise On Demand offering:

- Combines an extensive portfolio of services and threat intelligence with unrivaled breadth and depth of cyber security experience and skills.
- Pairs effectively with FireEye and non-FireEye technologies and services to complement and accelerate your existing cyber security operations and workflows.
- Provides a flexible consumption model that scales up and down as business conditions change.

For more information on how FireEye Expertise On Demand can help you access flexible cyber security expertise for your organization, visit: [www.FireEye.com/Expertise](http://www.FireEye.com/Expertise)

### FireEye, Inc.

601 McCarthy Blvd. Milpitas, CA 95035  
408.321.6300/877.FIREEYE (347.3393)  
info@FireEye.com

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### About FireEye, Inc.

FireEye is the intelligence-led security company. Working as a seamless, scalable extension of customer security operations, FireEye offers a single platform that blends innovative security technologies, nation-state grade threat intelligence, and world-renowned Mandiant® consulting. With this approach, FireEye eliminates the complexity and burden of cyber security for organizations struggling to prepare for, prevent and respond to cyber attacks.

