

The background of the image is a dark, futuristic digital interface. It features a robotic hand with a white and blue color scheme, reaching out and interacting with various data visualizations. These include a 3D bar chart with blue bars, a line graph with a blue line, and a world map. The interface is composed of a grid of hexagonal shapes, some of which are highlighted in blue. The overall aesthetic is high-tech and modern.

人工智慧知識庫 雲平台管理

憶傑科技股份有限公司
Backend Cloud Platform

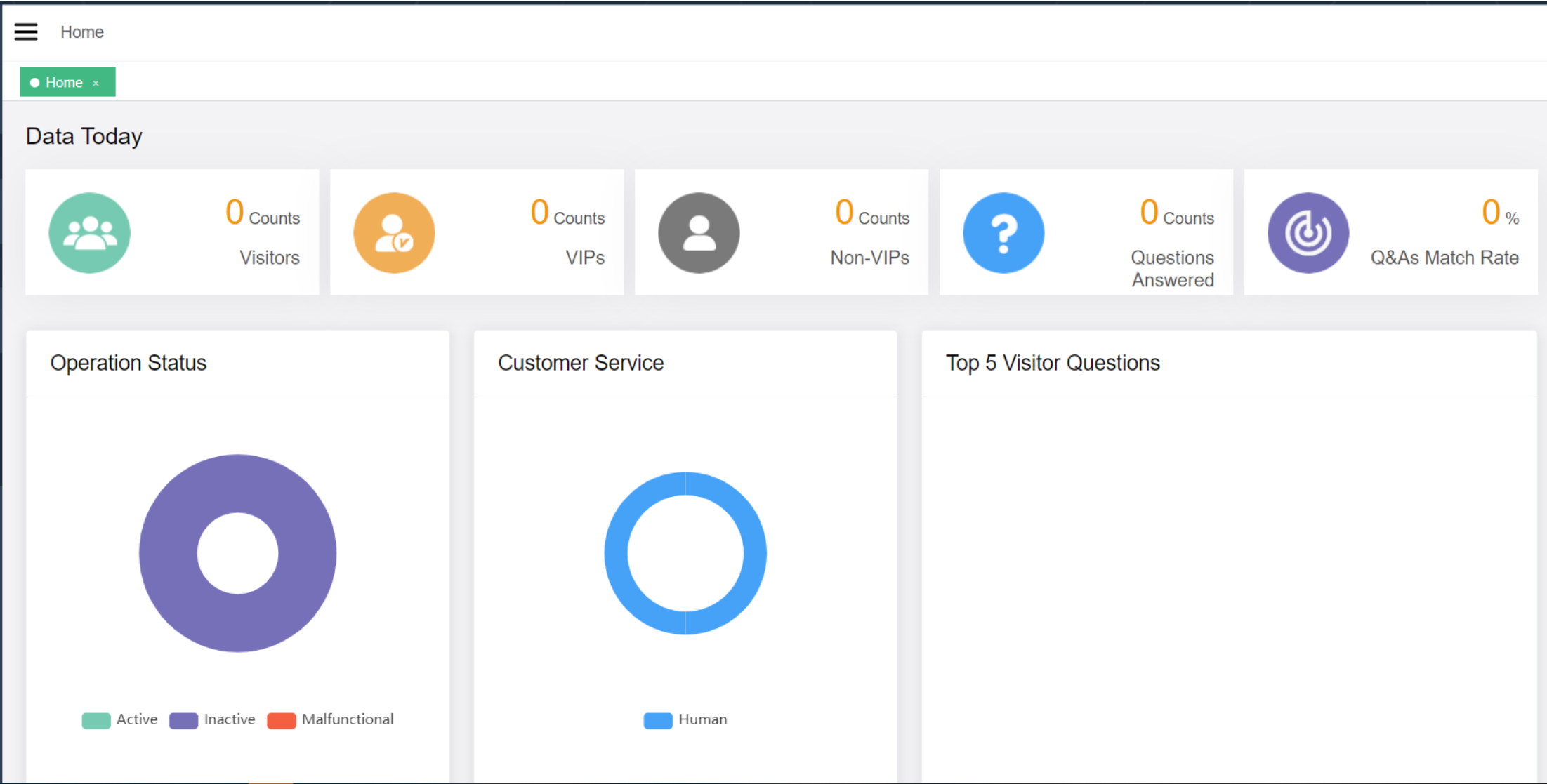
人工智慧知識庫簡易說明

Cloud Platform

- 提供知識庫單一新增對話問答及相似度問答分析。
- 提供知識庫統問統答批量導入及導出功能。
- 提供知識庫對話單一編輯、查詢、刪除、批量刪除等功能，顯示知識庫詞句建立日期、時間、類型、智慧編號、導入狀態分析。
- 支援使用者資料以檔案模式上傳建立。
- 建立自動問與答知識庫分析，支援一問多答功能及常用語百分比解析統計圖表，並可依時間設定專屬問候語，智慧學習記錄聊天對話詞語，針對敏感關鍵字自動避諱功能，人工智慧學習未知用語並統一做詞譯管理。

統計分析結構圖

訪客統計、VIP統計、非會員統計、問答統計、問答精準率



知識庫管理與編輯

Knowledge Base



Business KB: Omni

Type

Please select

Question/Answer

Status

Please select

Q Search

+ Add

Batch Import

Batch Export

Batch Delete

	SN	Question	Answer	Similar Questions	Status	Type	Last Updated	Operation
	1	Greta Thunberg	{"type": "1", "answer": "O de Yo"}	Greta/Thunberg	Import Success	Text	2020-04-09 09:53:58	EditDelete
	2	Tedros Adhanom	{"type": "1", "answer": "Do U say the Negro who play the roll of China Breed ?"}	Tedros/Director-General	Import Success	Text	2020-04-09 09:53:58	EditDelete
	3	COVID-19	{"type": "1", "answer": "ok,china WuHan pneumonia"}	disease	Import Success	Text	2020-04-09 09:53:58	EditDelete
	4	WHO	{"type": "1", "answer": "NO,CHO. China Happy Organization."}	World Health Organization	Import Success	Text	2020-04-09 09:53:58	EditDelete

知識庫人員帳號管理與編輯

Customer / VIP Membership

VIP Membership

Robot SN / Name

Status

Please select

Q Search

+ Add

☐	SN	Photo	Name	Gender	Birthday	Contact	Status	Robot SN	Last Update	Operation
☐	1		胖子	Male			Others	0D0019520100	2020-04-06 0	Edit Status Details Delete
☐	2		葉老師	Male			Done	0D0019520100	2020-03-25 1	Edit Status Details Delete
☐	3		親愛的	Male			Done	0D0019520100	2020-03-25 1	Edit Status Details Delete
☐	4		米雪兒	Female			Done	0D0019520100	2020-03-23 1	Edit Status Details Delete

未知知識庫管理與編輯

Home × Customer Service × Visitors × Business Database × ● Unknown Questions ×

Upload Robot SN

Please select

 Business KB

Please select

 Status

Please select

 Question

Q Search

Batch Export

Ignore Forever

	SN	Question	Upload Robot SN	Business KB	Status	Upload Time	Operation
	1	helloa	0D0019520100		Normal	2020-04-08 14:30:02	EditChat Record Ignore Forever
	2	helloa	0D0019520100		Normal	2020-04-08 14:29:15	EditChat Record Ignore Forever
	3	helloa	0D0019520100		Normal	2020-04-08 14:28:48	EditChat Record Ignore Forever
	4	helloa	0D0019520100		Normal	2020-04-08 14:25:12	EditChat Record Ignore Forever
	5	helloa	0D0019520100		Normal	2020-04-08 14:24:52	EditChat Record Ignore Forever