



**Hewlett Packard  
Enterprise**

# HPE PRIMERA DATA ENCRYPTION SOFTWARE

**Storage Device Management Software**



## OVERVIEW

For additional technical information, available models and options, please reference the [QuickSpecs](#)

## HPE POINTNEXT

Access expertise at every step of your IT journey with [HPE Pointnext Services](#). [Advisory Services](#) focuses on your business outcomes and goals, to design your transformation and build a roadmap tuned to your unique challenges. Our [Professional](#) and [Operational Services](#) help speed up time-to-production and keep your IT stable and reliable.

### Operational Services from HPE Pointnext Services

- [HPE Datacenter Care](#) helps modernize and simplify IT operations. Partner with an assigned account team, access technical expertise, an enhanced call experience gives you priority access, choose hardware and software support, implement proactive monitoring to help stay ahead of issues, and access HPE IT best practices and IP.
- [HPE Proactive Care](#) offers an enhanced call experience and helps reduce problems with personalized proactive reports and advice. This also includes collaborative software support for Independent Software Vendors (ISVs), (Red Hat, VMWare, Microsoft, etc.). [Read more](#)
- [HPE Foundation Care](#) helps when there is a problem and has a choice of response levels. Collaborative software support is included and provides troubleshooting help for ISVs running on your server. [Read more.](#)

### Other related services

[Defective Media Retention](#) is optional and applies only to Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

[HPE Service Credits](#) offers a menu of technical services, access additional resources, and specialist skills.

[HPE Education Services](#) delivers a comprehensive range of services to support your people as they expand their skills required for a digital transformation.

Consult your HPE Sales Representative or Authorized Channel Partner of choice for any additional questions and support options.

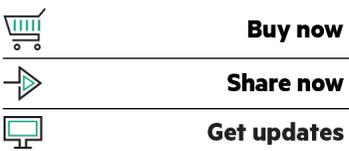
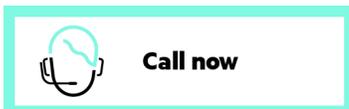
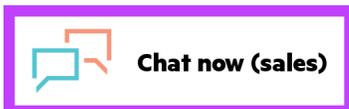
## HPE GREENLAKE

[HPE Greenlake](#) is HPE's market-leading IT as-a-Service offering that brings the cloud experience to apps and data everywhere – data centers, multi-clouds, and edges – with one unified operating model. HPE GreenLake delivers public cloud services and infrastructure for workloads on premises, fully managed in a pay per use model.

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Parts and Materials: HPE will provide HPE-supported replacement parts and materials required to maintain the covered hardware.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

Image may differ from the actual product  
[PSN1011947137USEN](#), April, 2021.